

## WyHy Phone Menu as of February 2017

- Press 1 for our automated Telephone Teller
- Press 2 for Hours of Operation
- Press 3 for the Loan Department
  - To start a Mortgage Application, Press 1
  - To start all other Loan Applications, Press 2
  - To speak with someone about a current loan application already in progress, press 3
  - For Loan Payments, Press 4
  - For Insurance, Press 5
    - Press 1 for an insurance quote
    - Press 2 to provide proof of insurance
  - For Titles, Press 6
  - For the Accounts Recovery Department, Press 7
  - And for All Other Inquiries, Press 8
- For information on the Military Lending Act disclosure, please press 4
- Press 5 for Member Services
  - For Balance Inquiries, Press 1
  - For Transaction Requests, Press 2
  - For All Other Inquiries, Press 3
- Press 6 for UProsper Investment and Trust Services
  - For a UProsper Investment Advisors, Press 1
  - For UProsper Trust Services via Members Trust, Press 2
- Press 7 for Credit or Debit Card Services
  - To Report a Lost or Stolen Credit Card, Press 1
  - To Activate or to Report a Lost or Stolen Debit Card, Press 2
    - To activate your debit card, press 1
    - To report your debit card lost or stolen, press 2
- Press 8 for an employee directory
- Press 9 to repeat this menu